Transaction



November 2020

CARD DETAILS	
Account number Card number	xxxxx
Cardholder name	
CARD QUERY	
Is the card still in your possession? Yes – Go to Transaction Details section No – Complete the following: Police report number: Has the PIN been recorded anywhere (e.g. on the card, on paper): No Yes If yes, where? Has the PIN been disclosed to a Third Party (e.g. family member/friend): No Yes TRANSACTION DETAILS	
I, (name of account holder)	
wish to dispute the following transaction(s):	Amount
wish to dispute the following transaction(s):	Amount \$
wish to dispute the following transaction(s):	
wish to dispute the following transaction(s):	\$
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If the table above does not allow for all disputed transactions please attach statement/s with each of the disputed transactions highlighted.



REASONS FOR QUERY						
Which of the following would be	est describe the reason for	your query?				
I did not authorise the transaction/s, nor did any other party to this account.						
I do not recognise a merch	nant's name although I hav	e completed a transa	ction for the same amount.			
I only authorised one of the	I only authorised one of the transactions from the merchant (i.e. possible duplication).					
I did not receive the goods or services (ordered by mail or telephone) and have contacted/attempted to contact the merchant. (Please provide any proof of contact.)						
I have cancelled the autho	ority with the merchant but	my account is still be	ng charged.			
I confirm this authority was	s cancelled on		I enclose a copy of my letter	of cancellation to the merchant.		
I do not recall the transacti	ion and request to provide	e further details.				
I used another method of p	payment for this transactio	n, not the above card	, and I enclose my proof of p	ayment.		
I was short-paid when with	ndrawing at an ATM (Pleas	e provide details here).			
Date Ti	me	Amount withdra	wn Amo	unt received		
		\$	\$			
		\$	\$			
		\$	\$			
IMPORTANT DETAILS OF THE SITUATION						
Before we can investigate your query, we need to know the details of the situation and what contact has been made with the merchant/s involved. (You should attach copies of voucher/s and any other documentation that may assist with our investigation.)						
AUTHORITY						
The facts provided by me are accurate to the best of my knowledge and I am not currently pursuing any other remedies for resolution.						
Daytime contact number						
Email address						
Email address						
Email address						
Linui dudicis						
Signature			oate			

CALL~1300~115~533~//~VISIT~humm90.com/au~//~POST~Locked~Bag~5005, Royal~Exchange~Sydney~NSW~1225